

## Proud to launch One Devon

Dear colleagues,

We are proud to launch One Devon today (1 July) which paves the way for our new, innovative and collaborative approach to health and care in our county.

One Devon is the name of our health and care system, which includes our NHS organisations and local councils, as well the many other local organisations, groups and communities who work together to improve the health, wellbeing, and care of people in Devon.

It signifies our joint commitment to improve the health, wellbeing and care of our communities, removing traditional boundaries between services so people get the support that they need.

The COVID-19 pandemic has undoubtedly been one of the most challenging periods we have faced – but it has shown what we can achieve by working together. Our organisations have shared staff and resources to deliver services, volunteers have worked alongside health and care staff to provide vaccinations, and communities have been involved in their care more than ever before.

Under One Devon, we are moving towards a system that is increasingly focused on enabling wellness, rather than treating illness and thinking community first, rather than hospital. While new partnerships are being forged, with a greater focus on the wider factors that impact our health such as housing, employment and leisure.

## Care centred around people and collaborations

At the forefront of our minds is that these new arrangements are not about systems or structures – they are about people.

It's the relationships we have in our teams. It's the collaborations we build with colleagues in partner organisations. And, most importantly, it's the way we put our patients, communities and population at the centre of every decision we make.

That doesn't mean we have to do everything the same way, but we absolutely need to build trust and understanding between our organisations, partners and communities.

If we get this right – and we will – it will have a revolutionary impact on the way we work together and care for our communities.

We want to empower people to take ownership of their health and wellbeing and, where they need care, for it to be accessible and personalised. And we want to support our staff with things like recruitment, retention and development.

## Our One Devon identity

We have worked together to develop a new identity and brand for One Devon, which you can see on the right.



The '**One**' in the name signifies how our organisations will work together to improve care and services.

The **heart** illustrates how we care for people, with the four colours representing some of the key statutory organisations involved:

- NHS and Livewell Southwest – blue
- Plymouth City Council – green
- Torbay Council – yellow
- Devon County Council – light green

While the **rainbow** demonstrates our inclusivity to everyone, regardless of gender, race, religion or belief, sexual orientation, marriage status, age, disability and other protected characteristics.

The logo is supported by a **strapline** that reflects how our work involves many partners and communities – "*NHS and CARE working with communities and local organisations to improve people's lives*".

## Other new aspects of our system

As well as launching One Devon, 1 July sees the formation of a new partnership and a new NHS organisation to drive joined-up thinking and care.

The **One Devon Partnership** is a new committee that includes a range of organisations and groups who can influence people's health, wellbeing and care. Its primary aim is to produce a strategy to join-up services, reduce inequalities, and improve people's wellbeing, outcomes and experiences. All organisations will be responsible for delivering this strategy.

While **NHS Devon** (formally known as the integrated care board) is the new NHS organisation responsible for commissioning the majority of NHS services in the county. Staff who previously worked for NHS Devon Clinical Commissioning Group (CCG) will transfer to NHS Devon.

Another key element of our new system are **local care partnerships (LCPs)** that see organisations like hospital trusts, councils and community groups coming together to plan and deliver services in the communities where people live and work.

While they are at an early stage of development, our five LCPs (northern, eastern, south, western and Plymouth) will grow over time to be at the helm of services in their area, creating the space in which local organisations can lead change.

LCPs will work alongside two **provider collaboratives** – one for mental health and another for acute hospital services – that bring together providers to look at how they can collaborate including by sharing resources and information to better support patients.

While at a very local level, **GP surgeries** have been coming together to form primary care networks. By sharing resources, they can provide a wider range of services than would be possible on their own.

For a summary of all the changes, [watch this video produced by The King's Fund](#).

## Inclusion at the heart

Inclusivity will be at the heart of everything we do. We want our staff, patients and service users to be confident that they will be valued, listened to, supported and cared for, regardless of their age, ethnicity, gender, ability and sexuality. We also need and want to overcome barriers people experience in accessing health and social care and in working for our organisations.

Some of this work has already begun – including relaunching our staff ethnic equality network and listening to the experiences of our ethnically diverse and LGBTQ+ communities – and we will continue to champion equality, diversity and inclusion in everything we do.

## The start of our new collaborative approach

1 July marks the start of our new collaborative approach, not the end, and we recognise it will take time to get to where we want to be. But we know that with your support and that of colleagues and partners across the county, we will be able to achieve great things together.

Thank you for all your support in caring for our communities, and we look forward to continuing to work closely with you as part of One Devon.

With best wishes,

Jane, Sarah and James



**Jane Milligan**  
Chief executive of NHS  
Devon



**Dr Sarah Wollaston**  
Joint chair of the One  
Devon Partnership



**James McInnes**  
Joint chair of the One  
Devon Partnership