

Modernising Health and Care Services in Teignmouth and Dawlish Update 6

- **Recap of background information**

NHS Devon Clinical Commissioning Group (CCG) and the health community have worked with GPs, stakeholders and local people to develop a vision for health and wellbeing services in Teignmouth.

The potential of various options to achieve the vision has been assessed over the past months with a view to moving towards a proposal for public consultation. The proposal was approved by the CCG's Governing Body in February and the consultation originally scheduled for March 2020, but all plans were put on hold due to the COVID-19 pandemic, which not only required all the CCG's resources but made the holding of a consultation seem inappropriate during the lockdown phase.

Our intention is to enable a range of health and wellbeing services to be located together in a new Health and Wellbeing Centre on Brunswick Street, including Teignmouth's biggest GP practice, Channel View Medical Group, the health and wellbeing team, the voluntary sector, and potentially pharmacy.



What the new Health and Wellbeing Centre could look like

The centre would allow the safe flow of staff and patients around the building, enabling social distancing. Designated space for GPs to train new doctors would be available – which is not the case at present – and we would expect the current difficulties that GPs have in attracting new partner doctors to be eased because the new recruits would not be asked to take on liability for premises which fall below modern standards.

A light, airy and more fit for purpose environment would provide an improved experience for local people and our staff alike.

The local NHS has been looking at what the Health and Wellbeing Centre could mean for the community clinics, specialist outpatient services and day case procedures currently provided at Teignmouth Community Hospital.

Informed by engagement with local people, the CCG is of the view that all these services should be kept within Teignmouth and Dawlish.

- **Update**

The project has taken significant steps forward and we are now ready to move to public consultation on four proposals, sending out the consultation document to many thousands of homes in Teignmouth, Dawlish and beyond.

The proposals are:

a) Move the most frequently used community clinics from Teignmouth Community Hospital to the new Health and Wellbeing Centre

- This includes podiatry, physiotherapy and audiology. Because they are closely related to audiology, specialist ear nose and throat services would also move to the new centre
- Overall, these clinics make up 73% of all the outpatient appointments currently held in Teignmouth, at the community hospital. And 91% of these clinics are used by local people, living within the Dawlish, Teignmouth and surrounding areas

b) Move specialist outpatient clinics, except ear nose and throat clinics, from Teignmouth Community Hospital to Dawlish Community Hospital, four miles away

- These are the specialist clinics, 23 in number, that are less frequently used at Teignmouth Community Hospital, making up only 27% of total appointments there
- They are currently used by people from all over South Devon and Torbay as well as those from Teignmouth and Dawlish. 70% of people using them come from outside the Dawlish and Teignmouth area

c) Move day case procedures from Teignmouth Community Hospital to Dawlish Community Hospital

- This service includes minor procedures that require a specific treatment room
- 86% of those using them come from outside the Dawlish and Teignmouth area, with more than half from Torbay
- Journey times for many patients would increase, by up to four miles



d) Continue with a model of community-based intermediate care, reversing the decision to establish 12 rehabilitation beds at Teignmouth Community Hospital

- After investment in community teams, we can now treat four times as many patients in their own homes as we could on a ward at Teignmouth Community Hospital
- With the Nightingale Hospital established in Exeter, current analysis shows the 12 beds would not be needed for patients with COVID-19
- The South West Clinical Senate, in a review, concluded that it was clear the 12 rehabilitation beds were not now needed

If the proposal is approved after consultation, Teignmouth Community Hospital would no longer be needed for NHS services by Torbay and South Devon NHS Foundation Trust, which would be likely to sell the building.

• **The move to consultation now is because:**

- Teignbridge District Council's full council approved a bid by the NHS to buy the site, subject to a number of conditions. One of these is that work on the Brunswick Street site must start in January 2021 to fit in with the wider regeneration plan for that part of the town
- Devon Clinical Commissioning Group has now agreed with Channel View Medical Group in Teignmouth (with 17,966 patients) that it will relocate to the new centre. Teign Estuary Medical Group (with 4,611 patients) has at this stage not taken any decision to relocate
- There is now formal approval from NHS England to proceed with a public consultation on the proposal to relocate – entirely within Dawlish and Teignmouth – the community clinics, specialist outpatient clinics and day case procedures currently provided within Teignmouth Community Hospital.
- The CCG has acted on the valuable feedback received from members of the Coastal Engagement Group about what information should be provided to the public for the consultation
- It has developed considerable supporting information to help local people form a view of the proposal, including transport implications and the financial situation

The public consultation will run from 1 September 2020 to 26 October 2020



- **Channel View Medical Group (a merger between Channel View Surgery and Teignmouth Medical Group)**

The practice will engage separately with its patients about the relocation to the Brunswick Street Health and Wellbeing Centre

Format of consultation

- Because COVID-19 is still present in the community, the consultation will be conducted differently. Full consultation documents will be delivered to people in the Teignmouth and Dawlish area, with a leaflet to people living in South Devon and Torbay
- Meetings will be held online, with opportunities to ask questions and air views, as follows:
 - Friday, 11 September 2.30pm – 4pm
 - Thursday 17 September 10.30am -12noon
 - Wednesday 23 September 6pm -7.30pm
 - Tuesday 29 September 3pm – 4.30pm
 - Monday 5 October 11.30am – 1pm
 - Saturday 17 October 11am – 12.30pm
- We will actively seek remote meetings with a wide range of community groups
- The consultation will be overseen by Healthwatch in Devon, Plymouth and Torbay
- The consultation document, detailed supporting information and questionnaire will be available at www.devonccg.nhs.uk/teignmouth-and-dawlish
Paper copies will be available on request
- You can go to the website now to register as an interested stakeholder and receive regular updates, express an interest in attending an on-line meeting or to invite us to meet remotely with your community group to discuss the proposal

ENDS

